

USE CASE

Intelligent automation across shared services

Target

Reduce operational friction across shared services by automating document-heavy processes, coordinating workflows across departments, and enabling faster, AI-assisted decision-making.

Challenge

Shared services teams manage large volumes of repetitive, document-driven work across finance, HR, procurement, and customer operations. However, fragmented systems and manual processes slow execution and increase operational risk.

- ⚠ Critical business processes are distributed across disconnected ERP, HRIS, CRM, and procurement platforms.
- ⚠ High volumes of invoices, contracts, claims, and service requests require manual review and data entry.
- ⚠ Decision-making often relies on siloed data that is difficult to access or interpret across departments.
- ⚠ Operational teams spend time coordinating workflows instead of focusing on higher-value analysis.
- ⚠ Scaling automation across multiple functions without sacrificing governance or oversight is difficult.

Solution

With SeekrFlow™, organizations deploy intelligent automation across shared services functions by combining document AI, workflow orchestration, and explainable AI-driven decision support.

The platform integrates enterprise systems to ingest and analyze structured and unstructured information, automate routine processes, and surface insights to the right teams. Human oversight remains built into the workflow so organizations can maintain control while accelerating operations.

EXAMPLES

- **Financial automation:** Automate invoice processing, expense reviews, and financial reconciliation using document AI and workflow automation.
- **Order and claim management:** Extract data from incoming orders, claims forms, or supporting documentation to trigger automated validation and approvals.
- **HR and procurement automation:** Streamline hiring approvals, vendor onboarding, and contract workflows.

Impact

- ✓ Reduce manual processing time across shared services workflows
- ✓ Improve operational visibility and cross-functional coordination
- ✓ Enable faster, more consistent decisions across enterprise operations