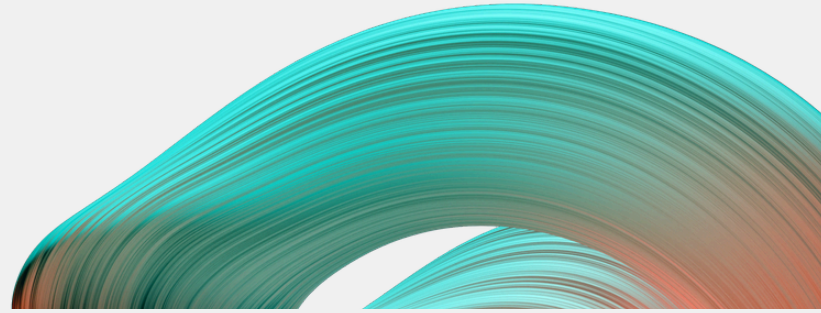


## USE CASE

# Exception handling in manufacturing operations



## Target

Reduce operational friction and revenue impact by identifying, routing, and resolving exceptions in manufacturing workflows before they escalate.

## Challenges

Even with automation, manufacturing workflows generate exceptions—orders that don't match expected patterns, contain inconsistencies, or require manual review.

- ⚠ Errors and inconsistencies surface downstream, often after processing.
- ⚠ Teams spend time investigating issues across disconnected systems.
- ⚠ Exception handling is manual, inconsistent, and difficult to scale
- ⚠ Root causes are hard to trace, slowing resolution.
- ⚠ High-value or urgent orders are delayed by bottlenecks in review workflows.

## Solution

With SeekrFlow™, manufacturers use AI to detect, prioritize, and resolve exceptions across operational workflows.

The platform identifies anomalies and inconsistencies in real time, routes them to the appropriate teams, and provides full visibility into why issues occurred.

Teams can investigate, validate, and resolve exceptions quickly, with AI surfacing the relevant context needed to take action.

## EXAMPLES

- **Anomaly detection:** Identify orders that deviate from expected patterns.
- **Exception routing:** Send flagged issues to the right teams automatically.
- **Root cause analysis:** Surface contributing inputs and data inconsistencies.
- **Priority handling:** Escalate high-value or time-sensitive orders.

## Impact

- ☑ Reduce time spent on manual investigation and resolution.
- ☑ Minimize downstream errors, returns, and rework.
- ☑ Improve response times for high-priority orders.
- ☑ Increase consistency and scalability of exception handling workflows.